

February 2009	Fairer Scotland Fund Building Social Capital Action Plan	
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The objective of this Action Plan is to set out a range of activities which will contribute to the achievement of National Outcome 11 “We have strong, resilient and supportive communities where people take responsibility for their actions and how they affect others”  
National Outcome 13 “We take pride in a strong, fair and inclusive national identity”  
National outcome 15, “Our public services are high quality, continually improving, efficient and responsive to people’s needs”  
With these Outcomes being secondary:  
National Outcome 8 “We have improved the life chances for children, young people and families at risk”  
National Outcome 9 “We live our lives safe from crime, disorder and danger”  
National outcome 10 “We live in well designed, sustainable places where we are able to access the amenities and services we need”

And  
Local outcome 3 “A place where people feel better, connected, secure and at home”

Name of individual involved in Action Plan development & designation	Organisation represented
Joyce Harkness – Action Plan Lead Officer	Federation of Councils of Voluntary Service
Irene Mungal - Chief Executive	Dumfries and Galloway Citizens Advice Service
Dawn Redpath - Manager	Fairer Scotland Fund

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<b>Local outcome to be met</b>	<b>Actions to be taken</b> (give full description)	<b>Performance indicators</b> (incl. FSF and other relevant indicators)	<b>Timescale</b> including milestones	<b>Estimated cost</b>	<b>Lead person/org.(s)</b>
<b>3 - A place where people feel better connected, secure and at home.</b>	(3.17 in principal within SOA) Development of VOICE Database in consultation with Policy and performance Unit to provide a central point of communication for all local community engagement work – this will allow us to identify any gaps in knowledge about our communities	Numbers of people consulted on service planning and delivery. (Taken from VOICE knowledge)	Parallel to work on Community Plan.	£5k per year in 2008/9 and 2009/10	FSF Manager and PPU
	(3.18 within SOA) Good practice from previous models of community engagement activity to be rolled out across the region as appropriate in consultation with partners locally. Brief to be designed to include role of advising of existing opportunities, using information gathered to	Numbers of houses visited Number of people passed on to specific services as a result of the connection. Some measurement of the information passed to service planning and delivery should also be possible.	Immediate.	Up to £120k per year dependent on delivery mechanism and area requirements based on £25 - £30k per area	Commissioning Sub Group with support from FS Manager.

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	<p>inform future activities and considering the process of how information is fed into the planning and delivery of services; the model will work closely with the Fairer Scotland Development Link Workers. The workers will target the hardest to reach in the communities, proposals should consider how the model might be used as a model for progression. This should include information on how communities will be empowered to react to their own needs. Partnership working should also be demonstrated within tender.</p>				
	<p>( Links to Employability Action Plan) Provision of Pacific Institute Confidence Building Programme – STEPS. Progressive programme of delivery to include the training of facilitators in communities (of</p>	<p>Number of people completing STEPS courses. Number of new facilitators trained. Number of courses delivered.</p>	<p>Immediate</p>	<p>£25k (£2k per facilitator per four areas plus £15k for packs for individuals, venue costs etc.)</p>	<p>To be agreed</p>

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	need and geography) agreed to be priorities by the FS SG and in tandem with activity agreed for employability related confidence building programmes and as a support to existing organisations working in the field. This must link clearly to existing provision.				
	Time limited (around 12 week) programme of training linked to volunteering placements. Programme to respond to needs of employers and local employment market and also to link with the agreed Employer Link Worker post. The positive links between health improvements and volunteering should also be explored within this service. The programme itself should be a short term intervention that provides training	Number of programme places being offered, Number of people entering employment number of people referred to Link workers / community workers or health workers	2 Years from April 2009	£140k – two year project	Commissioning Sub Group

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	<p>followed by a time limited volunteering placement. People on the placement should have a clear referral route into and out of the programme –possibly through FS Link Workers, community workers, health workers or Careers Key Workers. And volunteering should be clear part of a personal development plan.</p>				
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**Further information:** use this section to:

- Clearly state outputs in relation to hard and soft outcomes. These might relate to progressions towards positive destinations for individuals (which maybe monitored using a central data collection method in the future) or, alternatively, they might demonstrate impact at a group level, in which case it should be clear how the impact will be measured. Numbers of people will be monitored in line with suggestions above – exact numbers will be included within each brief and will be agreed by the Commissioning Sub Group for inclusion in the brief
- Map out known services already delivering in this field and explain how this aspect of programme delivery will link to existing services as well as other planned activities within the FSF element of the SOA  
Existing work in relation to Community Agents has come to an end. Existing work in relation to community consultation will be mapped and ongoing work in relation to confidence building will be considered when courses and facilitators are put in place. Partners in the Voluntary Sector, Health and Community Learning and Development are providing a range of services related to building Social Capital that may encourage them to tender to deliver on the activities above
- Gap analysis (client group/service)  
All activities above will augment existing services or offer the opportunity for existing services to be extended in some way. In relations to communities of geography or need – developments should consider empowering small rural communities as well as

<p><b>February 2009</b></p>	<p><b>Fairer Scotland Fund Building Social Capital Action Plan</b></p>	 <p>The diagram consists of three overlapping rounded rectangular boxes. A pink box on the left contains the word 'community'. An orange box on the right contains the word 'planning'. A green box at the bottom center contains the text 'implementing a shared vision with communities in Dumfries and Galloway'. The boxes overlap in the center.</p>
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looking at the known areas of deprivation. Details relating to focusing activity will be examined more closely by the Commissioning Sub Group when designing the briefs

- How other stakeholders may be involved/consulted

Ongoing consultation through the FSF SG and cascading proposals locally as the action plan develop. Steering Group partners will have a key role to play in ensuring that appropriate stakeholders are considered when activities re developed

Services which may require to be commissioned - See above.

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